

## Mizuho Securities India Private Limited

### Investors Complaints Data – Private placement of municipal debt securities

#### Data for the month ending April 2023

SN	Received from	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of the month #	Pending complaints > 3 month	Average Resolution time ^\ (in days)
1	Directly from Investors	0	0	Not Applicable	0	Not Applicable	Not Applicable
2	SEBI (SCORES)	0	0	Not Applicable	0	Not Applicable	Not Applicable
3	Stock Exchanges (if relevant)	0	0	Not Applicable	0	Not Applicable	Not Applicable
4	Other Sources (if any)	0	0	Not Applicable	0	Not Applicable	Not Applicable
5	<b>Grand Total</b>	0	0	Not Applicable	0	Not Applicable	Not Applicable

#### Trend of monthly disposal of complaints for the financial year 2023-2024

SN	Month	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of the month #
1	April, 2023	0	0	Not Applicable	0
2	May, 2023				
3	June, 2023				
4	July, 2023				
5	August, 2023				
6	September, 2023				
7	October, 2023				
8	November, 2023				
9	December, 2023				
10	January, 2024				
11	February, 2024				
12	March, 2024				
	<b>Grand Total</b>	0	0	Not Applicable	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

**Trend of annual (financial year) disposal of complaints (For last 3 years)**

<b>SN</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during the particular year</b>	<b>Resolved during the particular year</b>	<b>Pending at the end of the particular year</b>
1	2021-22	0	0	Not Applicable	0
2	2022-23	0	0	Not Applicable	0
3	2023-24	0			
	<b>Grand Total</b>	0	0	Not Applicable	0