

Attachment

Details of the data breach as announced by Eurekaledge

Eurekaledge Pte. Ltd. has become aware that it suffered a data breach due to a cyberattack from an external source. The data breach resulted in exposure of some client information through the Eurekaledge website system, which was accessed by an unauthorized party. The details are as follows:

1. Potential impact

a. Client information that may have been exposed:

- User name
- Email address
- Telephone number
- Country
- Interest in Eurekaledge products

The following applies to the users of paid services only (approx. 500 companies):

- Company name
- Title
- Service agreement with Eurekaledge (contract period and service fees)

b. Details of account exposure

At present, it has become apparent that a small number of accounts were exposed in the cyberattack. The maximum number of accounts that the attacker could have theoretically accessed through the website administrator screen is 120,000.

c. Date that the data breach was discovered

On August 8, Eurekaledge detected the unauthorized access to their website system and began an investigation.

2. Responses

- a. In order to prevent repeat attacks, Eurekaledge has already changed administrator ID passwords and enhanced security measures.
- b. The cause of the data breach is still under investigation.
- c. Eurekaledge has reported this incident to the local police.
- d. Eurekaledge will notify all clients registered as users about the incident through email and will caution them that they might receive suspicious emails or calls.
- e. Eurekaledge will thoroughly investigate the cause of the data breach and implement appropriate measures to prevent such an incident from happening again.

3. Contact for inquiries concerning the data breach

Please contact EurekaHedge through the following address or phone number.

Dedicated email address: compliance@eurekahedge.com (English/Japanese)

Phone: +65-6212-0925 (English only)

Business hours for phone: 9am – 5pm SGT, Monday – Friday, excluding holidays