

September 26th, 2016
AO Mizuho Bank (Moscow)

New Rules for Remote Banking Service

New Rules for Remote Banking Service were published on our web-site.

We continuously improve our services and procedures to make your work safer and more convenient.

Most important changes are:

- Procedure of getting access and adding new users to the service simplified;
- Exchange of Registration Form for Certificate on paper eliminated for scheduled annual key regeneration (remains necessary for initial registration, company name change or if valid terms of key were missed);
- Attachments (including copies) are considered as legitimate exchange of documents between the Client and the Bank;
- List of electronic documents supported by system updated;
- Actions if electronic keys were compromised clarified;
- Software requirements updated;
- Item on the Personal Data protection added;
- Forms and applications updated and simplified.

New Rules are available on our web-site:

- Russian version – <http://www.mizuhobank.com/russia/ru/service/remotebanking.html>
- English version – <http://www.mizuhobank.com/russia/service/remotebanking.html>
(for reference only).

Rules will come into force starting from October 10th, 2016

Please contact our Service Desk if you have any question:

- E-mail: support@mhcb.ru
- Phone: (495) 212-0340