

## About limitation of remittance in US dollars

### **Dear Valued Customers,**

Thank you for using our services for your banking needs in this difficult time.

We, however, have to inform you that we have received a notice from our US dollar correspondent bank that they will stop processing US dollar customer remittances for us in December, 2022.

Due to this, we expect that we will face numerous limitations in handling US dollar remittances for our customers from January, 2023.

Currently we are making every effort to avoid any negative impact on our services, but we have not found any alternative solutions yet. We, therefore, have to request our customers to use currencies other than US dollars or to use other banks, upon future remittance needs in US dollars.

We are very sorry for any inconvenience, and we thank you in advance for your understanding.

If you have any questions, please contact your manager at AO Mizuho Bank (Moscow) or call +7 495 212 0333.