

September 2014

Dear Valued Mizuho Global CMS customers

Mizuho Bank, Ltd

## **Upgrade of Mizuho Global CMS and the Change of Service Name**

First of all, we would like to express our sincere appreciation for your continuous support in using our ‘Mizuho Global CMS’ online banking services.

Following the renewal on March this year, the upgrade of Mizuho Global CMS is scheduled next October in order to enhance the convenience for our customers and improve the usability.

We are pleased to inform you the improvements within this upgrade.

Also, the service name of ‘Mizuho Global CMS’ will be renewed in October 2014 along with the upgrade.

We will continue making efforts to improve our services to meet your needs.  
We look forward to your continuous business with us and supports for the service.

### ■ Upgrade on October 2014

Following major changes are scheduled on October 20, 2014. (\*)

Please note that the login-URL, the login-ID/password, and the login-authentication method will remain the same.

#### ■ Home Screen Renewal

- Portal function, which each Subuser can customize, is added to the bottom of Home screen of Subusers.  
Each Subuser can use useful Portal functions by adding prepared Portlets.

#### ■ New Function (Awaiting Approval Transaction List)

- Subuser (approver) can approve the transactions of Remittance Instruction, Multipurpose Instruction, and L/C Instruction collectively from the new Awaiting Approval Transaction Screen.

#### ■ Other Improvements

- Improvement in editing Subuser & User Group
- Unit management function by Superusers
- Layout change of Single Account Statement Detail Screen
- Addition of E-mail Notification Function, etc.

- Please see following ‘Outline of Mizuho Global CMS Upgrade’ and ‘FAQ’ for the details.
- **We are scheduling to post a Flash content to our Mizuho website to introduce the changes made.**
- The posting date and URL of the Flash content will be informed on the Global CMS Bulletin Board separately.
- Available menus differs in branches. Please contact your branch for details.

\*Please note that the schedule is subject to change.



# Outline of Mizuho Global CMS Upgrade

## No.1 Addition of Portal Screen Function

- User: Subuser
- Portal function, which each Subuser can customize, is added to the bottom of Home screen of Subusers. Each Subuser can customize the Home screen to make it much more convenient by adding prepared Portlets.

<Current>

<After Upgrade>

Portal function is added to the Home screen of Subusers.

- 'Change Language/Download User's Manual' and 'Unread Message' Portlets are set as a default.
- You can add Portlets by clicking 'Portlet Information.' (The setting depends on each branch or office. For availability, please contact your Mizuho branch or office.)
- The Portal function is user-intuitive.
  - You can remove a Portlet easily from the screen by clicking 'Delete' button in upper right of each portlet.
  - You can customize the size or replace the Portlets by drag-and-drop.

## No.2 Addition of Awaiting Approval Transaction List Screen

- User: Subuser(approver)
- Subuser(approver) can approve the transactions of Remittance Instruction, Multipurpose Instruction, and L/C Instruction collectively from the new Awaiting Approval Transaction Screen.

### <After Upgrade>

**Awaiting Approval Transaction List**

**All** Remittance Instruction Multipurpose Instruction L/C Instruction

From 'All' tab, you can see the total number of awaiting approval transactions of each service.

Service	Pending Item Summary	Approve All
Remittance Instruction	Awaiting for approval : 23 instruction(s) EUR 12,000.00 JPY 11 USD 697,395.00	<b>Approve All</b>
Multipurpose Instruction	Awaiting for approval : 7 instruction(s)	
L/C Instruction	Awaiting for approval : 0 instruction(s)	

Priority Service Set Up \*Click & set the sort order by priority.

Cancel

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Remittance Instruction has an "Approval All" button. You can approve transactions collectively.  
\* Depending on the setting you have contracted, the button may not appear.

**Awaiting Approval Transaction List**

**All** Remittance Instruction Multipurpose Instruction L/C Instruction

Filter by View All

On each menu tab, you can see the information of individual transaction and approve them.

**Approval** Summary List

01	Remittance Instruction Demo Bank Demo Branch Transfer		3 instruction(s) out of all awaiting approval transactions is shown as below.			
			EUR		10,000.00	
			USD		1,277.00	

If you have configured some conditions on Priority Service Set Up Screen, transactions will appear in that order.

Status	GCMS Ref No.	Applicant	Beneficiary Account No	Currency	Remittance/Debit	
Need 2 Ap app001	GCMS000020079815	nm-acchold DEMO BANK1				
Need 2 Ap app001	GCMS000020079816	nm-acchold DEMO BANK2	Address1		10,000.00	Detail
Need 2 Ap app001	GCMS000020079817	nm-accholder-1 DEMO BANK3	3333333 Address1	USD	REMITTANCE 500.00	Detail

**Approval** Summary List

## No.3 Addition of E-mail Notification Function

- User: Superuser, Subuser
  - You can receive E-mail notifications from Mizuho Global e-Banking by registering your E-mail address. Each user can register E-mail address from Mizuho Global e-Banking screen.
- After this upgrade, you can receive 'Bulletin Board Update Notification.'  
We are planning to expand the types of available notifications.

#### **No.4 Improvement in Editing SubUser & User Group**

- User: Superuser
- Superuser can create Subusers and User Groups more easily by using 'COPY' function.

#### **<Current>**

Subuser Information Edit - Create (437194)

Unit Code 37001005  
Unit Name 37001005  
User ID \*  
User Name \*  
Available Menu and Operation  
Board Reference : No  
Mail : No  
Balance Report : No  
Outstanding Report : No  
Select  
Instruction Approve Only  
 Yes  No  
Approval Limit  
Select  
Effective Date \* / / (YYYY/MM/DD)  
Agency Login User  
 Yes  No  
OK  
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#### **<After Upgrade> (For Non User Group users)**

Subuser Information Edit - Create (437194)

**COPY** If you wish to copy another user's setting, please click "COPY."

Unit Code 37001005  
Unit Name 37001005  
User ID \*  
User Name \*  
Available Menu and Operation  
Board Reference : No  
Message : No  
Balance Report : No  
Outstanding Report : No  
Select  
Instruction Approve Only  
 Yes  No  
Reference Authority  
 Non Confidential  Confidential  
Approval Limit  
Select  
Effective Date \* 2014 / 08 / 19 (YYYY/MM/DD)  
E-mail address  
E-mail address(confirmation)  
E-mail address(Sub)  
E-mail address(Sub) (confirmation)  
OK  
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#### **No.5 Accepting Upload Files with '.docx' & '.xlsx'**

- User: Subuser
- Files with extensions that are '.docx' and '.xlsx' can be uploaded. It is available in Multipurpose Instructions, etc.

## No.6 Layout Change (Single Account Statement Detail Screen)

- User: Subuser

- The layout of Single Account Statement Detail Screen is changed into a form of 'Debit/Credit Advice.'

If the data is Credit, 'Single Account Statement Detail (CREDIT)' is shown. If the data is Debit, 'Single Account Statement Detail (DEBIT)' is shown.

### <Current>

**MIZUHO**

**Single Account Statements Detail** (212080)

Date	2013/11/13
Account Name	F10-999-999994
Account No.	F10-999-999994
Registered Account Name	nm-accholder-1
Currency	SGD-SINGAPORE DOLLAR
Entry Date	11/13
Value Date	2013/11/13
Transaction Type	MSC-Miscellaneous
Debit/Credit	Credit
Amount	1,000,000.00
Bank Ref No.	NONE
Customer Ref No.	NONE
Remarks	
Information to Account Owner	



### <After Upgrade>

**MIZUHO**

**Single Account Statements Detail (CREDIT)** Date and time: 2014/09/10 21:19:07

Bank Name: Demo Bank  
Branch Name: Demo Branch  
Branch Address: Demo address1  
Demo address2

Bank Ref No.	Customer Ref No.	Date	Currency	Amount
NONE	NONE	2013/11/13	SGD	1,000,000.00

**Detail**

Account Name	F10-999-999994	Account No.	F10-999-999994
Transaction Type	MSC-Miscellaneous	Entry Date	11/13

Remarks

Information to Account Owner

Note:  
This statement is automatically-generated on the web, therefore it could not be latest information.  
If you need a official statement, please contact your branch.

## No.7 Unit Management Function by Superusers

- User: Superuser

- A screen that Superusers can check the setting of their own unit is added. Superusers can change the settings of their own unit, such as 'Number of Items Displayed', 'Remittance Instruction Approval(All)' and 'Password Minimum Length.'

### <After Upgrade>

**Unit Information - Modify** (143244)

Please modify fields and click "OK"  
If you have fields that you cannot modify, please contact your branch.

Branch Code	37001000
Branch Name	Demo Branch
Customer Code	37001001
Customer Name	37001001
Single Superuser Approval	Enable
Single Superuser Approval(Lock/Password)	Enable
Remittance/Payment Template	Optional
Remittance/Payment Approval(All)	<input checked="" type="radio"/> Enable <input type="radio"/> Disable
Single Superuser Approval	Enable
Approval Workflow	Need 2 Approval
Number of Items Displayed	
Remittance Instruction *	30 Records(1-100)
Time Zone	GMT+9
Password Minimum Length *	6 Characters
Effective Days of Password *	30 Days(1-365)
Past Password Check Days *	365 Days(1-365)
Date Format *	YYYYMMDD
Available Menu	Board Reference Message Balance Report Outstanding Report Remittance Instruction L/C Opening Instruction Multipurpose Instruction Account Group Customer Token User Information Rename A/C Remittance Instruction Template Gr L/C Instruction Template Group
Logon To Local Services	AAA ABC China Local Services SERVICE2



Following password-related items cannot be changed to values that decrease the security levels contracted in Appendixes.

- Password Minimum Length
- Effective Days of Password
- Past Password Check Days

**No.8 Addition of Currency Conversion Items**

- User: Subuser  
 - Items for Currency Conversion ('Base Currency', 'Converted Balance' and 'Conversion Rate') are newly added on such as Balance Report Summary Screen. If the conversion rate is not registered, the values of the items will appear as '\*\*\*'.

**<After Upgrade>**

**Balance Report Summary** (212076)

Please click here for Search Criteria

1 Total:5

Date	Account Name	Ccy	Opening Balance	Book/Closing Balance	Available Balance	Conversion Rate	Detail	Statements
Status	Principal Account No.	Base Currency	Converted Balance	Converted Balance	Converted Balance	Conversion Rate		History
2014/05/31	F10-999-999993	THB	*****	*****	*****	***	Detail	Statements
N/A	F10-999-999993	***	***	***	***	***	Detail	History
2013/11/13	F10-999-999994	SGD	0.00	688,402.83	688,402.83	***	Detail	Statements
Fixed	F10-999-999994	***	***	***	***	***	Detail	History
2013/11/13	F10-999-999997	HKD	0.00	100,310,715.71	100,310,715.71	***	Detail	Statements
Fixed	F10-999-999997	***	***	***	***	***	Detail	History
2013/11/13	F10-999-999998	GBP	0.00	100,000,150.00	100,000,150.00	***	Detail	Statements
Fixed	F10-999-999998	***	***	***	***	***	Detail	History
2013/11/13	F10-999-999999	EUR	5,985,514.00	5,987,589.04	5,987,589.04	***	Detail	Statements
Fixed	F10-999-999999	***	***	***	***	***	Detail	History

PDF(Summary) Cancel 1 Total:5  
 Download

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**[Q1]** Will Mizuho Global CMS operation screen be changed?

**[A1]** There will be no change for items on Instruction screen but screen design will be partially renewed.

**[Q2]** Do I have to submit any documents for this upgrade?

**[A2]** You do not need to submit any application.

**[Q3]** Can current registered users keep using after upgrade?

**[A3]** Yes, the registered users will be able to use after upgrade without any changes.

**[Q4]** Can I continue using Digital Certificate and One Time Password Token?

**[A4]** Yes, you will be able to use them without any change.

**[Q5]** Will Login Password for Mizuho Global CMS change?

**[A5]** No, it will not change. You can continue using it.

**[Q6]** Will the current work-in-progress template or instruction be transferred to after upgrade?

**[A6]** Yes, both work-in-progress data and approved data be transferred.

**[Q7]** Will an instruction data approved but not sent to bank before October 20<sup>th</sup> be transferred to new Mizuho Global CMS?

**[A7]** Yes, the pending transaction will be transferred.

**[Q8]** Can I create an instruction with date later than October 20<sup>th</sup> 2014?

**[A8]** Yes, you can create instructions with date later than upgrade.

**[Q9]** Will monthly fee of Mizuho Global CMS change?

**[A9]** No, it will not change.

**[Q10]** Will any new functions be expected to add after October 20<sup>th</sup> 2014?

**[A10]** Please contact Mizuho office for details, which you contact Mizuho Global CMS.

- If there is anything unclear, please contact Mizuho office which you contact Mizuho Global CMS.
- If you have any questions about user guide, Please contact Mizuho Global CMS Help Desk.

**0120—335—920 (24-Hour Help Desk)**